

State Library of Ohio LSTA Survey--October 2016

1. Welcome to the State Library of Ohio Five-Year Evaluation LSTA Survey

The State Library of Ohio is surveying the Ohio Library community as part of the evaluation of its LSTA program. Your responses will help the State Library of Ohio (SLO) evaluate the use of Library Services and Technology Act (LSTA) Funds in Ohio as specified in LSTA Five-Year Plan, 2013-2017. You will also provide information that will help the State Library create the new LSTA Plan, which will guide the use of these funds for 2018-2022.

This survey will ask you for information about your library and your opinions about the following:

- The LSTA Grants to Libraries
- The Statewide Programs including Ohio Web Library/iSearch e.g databases; Serving Every Ohioan (SEO) Center, Ohio Digital Library, e.g. e-books; Services to Youth; and others.

Completing the survey: This survey does not need to be completed in a single session. You may exit the session and return to the session without losing your work. There is an icon in the upper right hand corner of the screen to 'exit the survey'. To do this "exit/reenter" of the survey, you will need to enable cookies on your browser, as this is the way SurveyMonkey tracks respondents. Additionally, you will need to use the same browser and the same workstation/laptop in order to complete the survey upon re-entering.

We are providing a PDF version of the survey that you may use as a worksheet prior to completing the survey online.

We anticipate that most survey respondents will be able to complete the survey in 20-25 minutes. We recommend that you use the PDF version of the survey to review the questions, prior to completing it online.

Confidentiality: All opinions and information that you provide in this survey will remain confidential. We will combine your responses with all others to analyze the results in aggregate and will not link any response with an individual. The responses are being collected and analyzed by independent research consultants. Only aggregate results will be published.

If you have any questions about this survey, please contact Liz Bishoff at liz.bishoff@gmail.com. If you have any questions about the State Library's Ohio's LSTA program, please contact Missy Lodge, Associate State Librarian, mlodge@library.ohio.gov.

Thank you for assisting us in this important effort.

Beverly Cain, State Librarian

2. Information about Survey Respondents--

* 1. In which part of Ohio is your library located?

- Northwest Ohio
- Southwest Ohio
- Southeast Ohio
- Northeast Ohio
- Central Ohio

* 2. In which type of library do you work?

- Public Library
- Academic Library Public Institution
- Academic Library, Private Institution
- School Library
- Special Library
- Please indicate library type if not listed above

* 3. Please choose the area of primary job responsibility. We know that some of you perform more than one job; please choose the area in which you work most of your time.

- One-person library
- Adult Services/Public Services
- Children's Services
- Circulation Services
- Information Technology Services
- Library Administration (Dean/Director)
- Outreach Services
- Reference Services/Instruction
- School Media Services/School Librarian
- Technical Services/Cataloger/Acquisitions Librarian
- Teen Services
- Other (please specify)

* 4. What is the number of full-time equivalent staff that work in your library?

- Less than 1
- 1-5
- 6-10
- 11-19
- 20-49
- 50-99
- 100+

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3. LSTA in Ohio

The following are general questions about the LSTA funding in Ohio.

1. The State Library funds the following programs with IMLS Library Services and Technology Act funds. Please indicate your level of awareness of the programs.

	I have no awareness	I have limited awareness	I am aware	I am very aware	N/A
Consulting Services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Continuing Education	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Digitization--Ohio Memory	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Digitization--Digitization hubs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ohio Digital Library (e-books)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ohio Web Library/iSearch (databases)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Serving Every Ohioan Center (SEO)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Services to Youth	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Statewide Resource Sharing (OLS:MORE)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Talking Book Program/Ohio Blind & Physically Disabled Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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4. LSTA Grants to Libraries

Each year, the State Library offers LSTA grants, to fund projects by libraries and other eligible organizations.

1. Has your Library applied for an LSTA grant between 2013-2016?

- Yes
- No
- I don't know

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5. LSTA Grants to Libraries

1. Please indicate why your library hasn't applied for an LSTA Grant to Library. (Select all that apply.)

- No need
- The process is too complicated
- Grant categories are not relevant to my library's needs
- I didn't know that my library was eligible
- No time to write the proposal
- Timeline for implementation of a grant is inadequate
- My library could not provide the required match for a potential project
- My library could not commit to continuing funding after a funded project ended
- I don't know why my library hasn't applied for an LSTA grant

Please indicate other reasons why your library hasn't applied for an LSTA grant.

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6. LSTA Grants to Libraries

1. How did you hear about the State Library's LSTA Grants to Libraries? (Select all that apply.)

- A colleague
- Meeting with State Library staff
- Professional library association (e.g. Ohio Library Council)
- Regional library system (e.g. SERLS)
- State Library conference presentation
- Statewide library network (e.g. OhioLINK)
- State Library newsletter
- State Library's LSTA Grants to Libraries' website

Please identify other ways that you hear about LSTA Grants to libraries.

2. Please indicate your level of agreement with the following statements about the LSTA grants to libraries program.

	Strongly Disagree	Disagree	Neither Disagree/ Nor Agree	Agree	Strongly Agree	N/A
The annual grant cycle was reasonable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I understood what types of grants were funded by LSTA	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The information from the State Library was helpful to me when I wrote and submitted a grant application	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
State Library staff members helped me when I asked for assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I understood the process used to review and evaluate my application	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The process in which grants were evaluated and awarded was fair and unbiased	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
State Library staff members were helpful after our grant was funded	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide additional comments regarding the LSTA Grants to Libraries

3. Please give your opinion about the following statements.

The LSTA grant/s that my library received between 2013 and 2016:

	Strongly Disagree	Disagree	Neither Disagree/Nor Agree	Agree	Strongly Agree	N/A
Improved my library users' access to information and education resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improved my library's electronic links with other libraries	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Developed partnerships with other non-library organizations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helped my library serve diverse individuals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Helped my library serve individuals having difficulty using a library	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improved library services to underserved communities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improved library services to children from families with income below the poverty line	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Developed more effective programs and services for library users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please indicate other ways that the LSTA grant helped your library users.

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7. LSTA Grants to Libraries

1. Please describe the level of usefulness of the following as related to LSTA Grants to Libraries.

	Not Very Useful	Not Useful	Neither Not Useful/Nor Useful	Useful	Very Useful	N/A
Face to face workshop	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Webinar on topic	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assistance from State Library LSTA staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Assistance from other State Library staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Information on the LSTA page of State Library's website	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please describe your experience

2. What is your level of satisfaction with the LSTA Grants to Libraries program?

- Very Dissatisfied
- Dissatisfied
- Neither Dissatisfied/Nor Satisfied
- Satisfied
- Very Satisfied

If you are very dissatisfied or dissatisfied, please indicate why.

3. What, if anything, would you change for the LSTA Grants to Libraries program?

4. What improvements, if any, would you suggest for the LSTA Grants to Libraries program?

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8. Services to Youth Program

The next section includes the various Services to Youth programs, including Choose to Read Ohio, Ohio Ready to Read and Summer Reading Program. These opportunities provide libraries and their community partners with the support they need to help parents and caregivers develop children's early literacy skills.

Please note that you will have the opportunity offer comments on the various Services to Youth programs following these general questions.

1. Does your library participate in Services to Youth Programs?

- Yes
- Yes, but I'm not directly involved with these programs
- No
- I do not know

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9. Services to Youth Program

The next section includes general questions on Services to Youth Program.

1. Has your library participated in any of the following Services to Youth Programs?

	Yes	No	I don't know
Choose to Read Ohio	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ohio Ready to Read	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Summer Reading Program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. In general, what is your level of satisfaction with the State Library's Services to Youth programs between 2013 and 2016?

- Very dissatisfied
- Dissatisfied
- Neither Dissatisfied/Nor Satisfied
- Satisfied
- Very Satisfied
- I don't know

If you are very dissatisfied or dissatisfied with the programs, please indicate why.

3. What, if anything, would you change for the Services to Youth programs?

4. What improvements, if any, would you suggest for the Services to Youth programs?

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10. Choose to Read Ohio (CTRO)

Choose to Read Ohio (CTRO) spotlights Ohio authors and promotes reading across Ohio. Through a collaboration with the Center for the Book and the Ohioana Library Association, titles are selected and toolkits are prepared for Ohio's libraries to use to advance reading in Ohio.

1. Does your library participate in Choose to Read Ohio (CTRO)?

- Yes
- Yes, but I'm not directly involved with this project
- No
- I do not know

11. Choose to Read Ohio (CTRO)

1. Please indicate your level of agreement with the following statements regarding Choose to Read Ohio (CTRO).

	Strongly Disagree	Disagree	Neither Disagree/Nor Agree	Agree	Strongly Agree	N/A
CTRO encouraged my readers to appreciate Ohio literature	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CTRO was a tool for community engagement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The books selected were popular with readers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Reader's Toolkits were helpful in program implementation	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Promotional materials (e.g. READ poster) attracted readers to the program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide additional comments regarding CRTO

2. Please indicate which of the following activities your library offered as part of the CTRO. (Select all that apply)

- Library sponsored book discussion
- Book discussion held at the library but sponsored by another organization
- Partnered with a local bookstore for an event focusing on a CTRO title or collection
- Participated in a regional event (e.g. fair, festival) promoting CTRO
- Book display at library promoting CRTO

Please share examples of other community engagement activities

3. What is your level of satisfaction with the CTRO?

- Very Dissatisfied
- Dissatisfied
- Neither Dissatisfied/Nor satisfied
- Satisfied
- Very Satisfied

If you are very dissatisfied or dissatisfied, please indicate why.

4. What improvements, if any, would you suggest for CTRO?

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12. Summer Reading Program

1. Does your library participate in the Summer Reading Program?

- Yes
- Yes, but I'm not directly involved with this project
- No
- I do not know

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13. Summer Reading Program

The following questions address the Summer Reading Program (SRP) including the Cooperative Summer Library Program (CSLP).

1. Please indicate your level of agreement with the following statements regarding the Summer Reading Program/Cooperative Summer Library Program.

	Strongly Disagree	Disagree	Neither Disagree/Nor Agree	Agree	Strongly Agree	N/A
The Cooperative Summer Library Program (CSLP) theme and art attracted participants to the summer reading program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The training and workshops helped prepare me to implement the program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The CSLP manual provided useful information to implement the program	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The State Fair and State Park coupons were popular with participants	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Communication about the Summer Reading Program was timely	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

2. What is your level of satisfaction with the Summer Reading Program/Cooperative Summer Library Program?

- Very Dissatisfied
- Dissatisfied
- Neither Dissatisfied/Nor Satisfied
- Satisfied
- Very Satisfied

If you are very dissatisfied or dissatisfied, please indicate why.

3. What improvements, if any, would you suggest for the Summer Reading Program/Cooperative Summer Library Program?

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14. Ohio Ready to Read (ORTR)

Ohio Ready to Read is a statewide initiative to help public librarians address the early literacy needs of Ohio's youngest citizens.

1. Does your library participate in Ohio Ready to Read?

- Yes
- Yes, but I'm not directly involved with this project
- No
- I do not know

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15. Ohio Ready to Read (ORTR)

1. Please indicate your level of agreement with the following statements regarding Ohio Ready to Read (ORTR).

	Strongly Disagree	Disagree	Neither Disagree/Nor Agree	Agree	Strongly Agree	N/A
The ORTR program helped my Library address early literacy needs in my community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ORTR helped demonstrate that my library is a strong partner in early literacy programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My library was able to assist parents and caregivers with early literacy skills	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The ORTR website provided useful information on early literacy	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The ORTR promotional materials attracted participants	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide additional comments regarding ORTR

2. What is your level of satisfaction with Ohio Ready to Read?

- Very Dissatisfied
- Dissatisfied
- Neither Dissatisfied/Nor satisfied
- Satisfied
- Very Satisfied

If you are very dissatisfied or dissatisfied, please indicate why.

3. What improvements, if any, would you suggest for Ohio Ready to Read?

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16. Ohio Web Library/Libraries Connect Ohio

The Ohio Web Library/Libraries Connect Ohio provides Ohio's academic, public and school libraries access to online databases and journals. Libraries Connect Ohio a collaborative partnership of the State Library of Ohio, INFOhio, OhioLINK, and OPLIN manage and funded the electronic databases that are available to all Ohioans. The databases are partially funded with LSTA funds.

The Ohio Web Library includes the EBSCO Core Collection of more than 20 databases including Academic Search Premier, Consumer Health Complete, ERIC, etc. Additional databases available through Ohio Web Library include World Book Online Suite, Ancestry Library Edition and Science Online.

1. Does your Library utilize the Ohio Web Library/Libraries Connect Ohio?

- Yes
- No
- I don't know

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17. Ohio Web Library/Libraries Connect Ohio

1. Please indicate your level of agreement with the following statements about Ohio Web Library/Libraries Connect Ohio.

	Strongly disagree	Disagree	Neither Disagree/Nor Agree	Agree	Strongly Agree	N/A
My library saved money on print journals and magazine subscriptions because of Ohio Web Library/Libraries Connect Ohio	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

	Strongly disagree	Disagree	Neither Disagree/Nor Agree	Agree	Strongly Agree	N/A
My library saved money on online journals and magazine subscriptions because of Ohio Web Library/Libraries Connect Ohio	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My library received more use--increased website traffic or in-person visits because of Ohio Web Library/Libraries Connect Ohio	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Without the Ohio Web Library/Libraries Connect Ohio, my library wouldn't be able to provide equivalent resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The Ohio Web Library/Libraries Connect Ohio databases are an essential part of my library's services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My library users have depended on the Ohio Web Library/Libraries Connect Ohio to find information resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Promotional materials for the Ohio Web Library/Libraries Connect Ohio were effective	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Training on how to use the Ohio Web Library/Libraries Connect Ohio databases have met my needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide additional comments regarding Ohio Web Library/Libraries Connect Ohio

2. Please indicate your overall level of satisfaction with the Ohio Web Library/Libraries Connect Ohio.

- Very Dissatisfied
- Dissatisfied
- Neither Dissatisfied/Nor Satisfied
- Satisfied
- Very Satisfied
- I don't know

If you responded very dissatisfied or dissatisfied, please indicate why.

3. What improvements, if any, would you suggest for Ohio Web Library/Libraries Connect Ohio?

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18. Ohio Digital Library

The Ohio Digital Library provides the residents of Ohio access to e-books, e-audio, digital magazines through Overdrive. Access is available through residents public libraries.

1. Does your Library offer the Ohio Digital Library to your users?

- Yes
- No
- I don't know

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19. Ohio Digital Library

1. Please indicate the level of agreement with the following statements about the Ohio Digital Library.

The Ohio Digital Library allowed my Library to:

	Strongly Disagree	Disagree	Neither Disagree/Nor Agree	Agree	Strongly Agree	N/A
Deliver high quality digital collections to my community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provide more digital collections at a lower cost	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provide users access to e-books and other digital collections that my library couldn't otherwise provide	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide other comments regarding the Ohio Digital Library.

2. What is your level of satisfaction with the Ohio Digital Library?

- Very Dissatisfied
- Dissatisfied
- Neither Dissatisfied/Nor Satisfied
- Satisfied
- Very Satisfied

If you responded very dissatisfied or dissatisfied, please indicate why.

3. What improvements, if any, would you suggest for the Ohio Digital Library?

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20. Statewide Resource Sharing (OLS:MORE)

Ohio Libraries Share: MORE is a statewide initiative allowing library users to place requests for materials owned by other libraries. Using the OCLC VDX software, the libraries that participate in OLS:MORE have access to collections of nearly 100 Ohio libraries.

1. Are you a member/participant in OLS:MORE?

- Yes
- Yes, but I'm not directly involved with this project
- No
- I don't know

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21. Statewide Resource Sharing (OLS:MORE)

1. Please indicate your opinion on the following.

OLS: MORE allowed my Library to:

	Strongly Disagree	Disagree	Neither Disagree/Nor Agree	Agree	Strongly Agree	N/A
Reduce our staff time on resource sharing, ILL	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reduce our cost for resource sharing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reduce the number of staff mediated ILL requests	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

If you responded strongly disagree or disagree please indicate why.

2. My Library doesn't participate in OLS:MORE because (Select all that apply.)

- We belong to another consortia
- Statewide delivery is too costly
- We don't have the staff to support participation in MORE
- Our users don't need to borrow materials from other libraries
- My Board/School Superintendent doesn't support participation in OLS:MORE

22. Digitization Centers

In 2013-2014, the State Library and OPLIN, funded the creation of four regionally based digitization centers located at Cleveland Public Library, Columbus Metropolitan Public Library, Public Library of Cincinnati and Hamilton County and Toledo-Lucas County Public Library. The Digitization Hubs are regional digitization centers with specialized state-of-the-art technology to digitize and archive, for online access and hard-copy reproduction, rare and culturally significant materials located in their libraries. The hubs will also serve other libraries, museums, archives, and local communities.

1. Are you aware of the LSTA funded digitization centers/hubs?

- Yes
- Yes, but I'm not directly involved with this area
- No
- I don't know

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23. Digitization Centers

1. Please indicate which digitization center your library contacted. (Select all that apply)

- Cleveland Public Library
- Columbus Metropolitan Public Library
- Public Library of Cincinnati and Hamilton County
- Toledo-Lucas County Public Library
- We have no need to contact a digitization center
- I don't know

Please comment regarding contact.

2. Please indicate your opinion on the following statements regarding the digitization center/s.

	Strongly Disagree	Disagree	Neither Disagree/Nor Agree	Agree	Strongly Agree
I currently have a project with one of the centers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have had a project in the past with one of the centers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The center that I contacted responded to my request	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was pleased with the quality of my project	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was pleased with the cost of my project	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The project followed the agreed upon schedule/timeline	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I was satisfied with the level of service from the center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide additional comments regarding your experience with the digitization centers.

3. What improvements, if any, would you suggest for the digitization centers?

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24. Consulting Services

The State Library offers a variety of Consulting Services including assistance with strategic planning, space planning, e-rate, technology, library visits, and youth services.

1. Has your Library used the State Library's consulting services?

- Yes
- Yes, but I'm not directly involved with this contact
- No
- I don't know

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25. Consulting Services

1. Please indicate your level of agreement with the following statements.

	Strongly Disagree	Disagree	Neither Disagree/Nor Agree	Agree	Strongly Agree	N/A
I have been able to use information provided by the consultant to make decisions or make changes	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have not used the information provided by the consultant, however, it will be useful at a future date	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I received information that wasn't what I needed	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I received timely and useful information	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The consultant was knowledgeable about the topic/s	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide other comments regarding the State Library's consulting services

2. What improvements, if any, would you suggest for the State Library's consulting services?

26. Talking Book Program/Ohio Library for Blind and Physically Disabled

1. Does your Library utilize the Talking Book Program and/or Ohio Library for Blind and Physically Disabled?

- Yes
- Yes, but I'm not directly involved with this service
- No
- I don't know

2. Please share your opinion about Talking Book Program (TBP)/Ohio Library for the Blind and Physically Disabled (OLBPD).

	Strongly Disagree	Disagree	Neither Disagree/Nor Agree	Agree	Strongly Agree	N/A
My Library users are better served because of the TBP/OLBPD.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My Library understands how to refer library users to the TBP/OLBPD.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My Library receives positive feedback about TBP/OLBPD.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
TBP/OLBPD is essential for my Library to serve people in my community who cannot read standard print because they are blind or physically disabled.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I am not familiar with TBP/OLBPD.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I have no opinion of TBP/PLBPD.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

27. Talking Book Program/Ohio Library for Blind and Physically Disabled

1. Please indicate your overall level of satisfaction with the TBP/OLBPD.

- Very Dissatisfied
- Dissatisfied
- Neither Dissatisfied/Nor Satisfied
- Satisfied
- Very Satisfied

If you responded very dissatisfied or dissatisfied, please indicate why.

2. What improvements, if any, would you suggest to the TBP/OLPBP?

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28. Serving Every Ohioan Center (SEO)

SEO is a consortium of 92 library systems at 225 physical locations throughout 46 Ohio counties using the OPLIN network. SEO offers a shared intergrated library system, supports On Demand Training, and the Statewide Resource Sharing (OLS:MORE).

1. Does your Library participate in Serving Every Ohioan or use SEO for interlibrary loan services?

- Yes
- Yes, but I'm not directly involved with this project
- No
- I do not know

State Library of Ohio LSTA Survey--October 2016

29. Serving Every Ohioan Center (SEO)

1. Please indicate the level of agreement with the following statements about SEO.

By participating in SEO, my Library has:

	Strongly Disagree	Disagree	Neither Disagree/Nor Agree	Agree	Strongly Agree	N/A
Delivered high quality service to my community	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Provided more information resources at a lower cost	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Users have accessed e-resources and online discovery services that my library couldn't provide otherwise	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Staff have received training in new and emerging technology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Fulfilled my users ILL requirements	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide additional comments regarding the SEO Center.

2. What is your level of satisfaction with the SEO Program?

- Very Dissatisfied
- Dissatisfied
- Neither Dissatisfied/Nor Satisfied
- Satisfied
- Very Satisfied

If you responded very dissatisfied or dissatisfied, please indicate why.

3. What improvements, if any, would you suggest for SEO?

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30. SEO: On Demand Training

On Demand Training is a service of the Serving Every Ohioan Center (SEO). The service offers free

training to library staff, patrons, schools, and non-profit organizations located in Ohio. On Demand Training provides a trainer who comes to the library for a hands-on user training experience.

1. Have you used the On Demand Training offered through the SEO Center?

- Yes
- My Library has but I haven't been directly involved
- No
- I do not know

State Library of Ohio LSTA Survey--October 2016

31. SEO: On Demand Training

1. Please indicate the level of agreement with the following statements.

The On Demand Training allowed:

	Strongly Disagree	Disagree	Neither Disagree/Nor Agree	Agree	Strongly Agree	N/A
My library to offer technology training to my library users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Me to keep my technology skills current	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Me to update my knowledge of technology trends	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My library to make decisions regarding technology that my Library may implement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My library to improve library services to underserved communities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My library to improve library services to children from families with income below the poverty line	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please provide additional comments regarding On Demand Training.

2. What improvements, if any, would you suggest for On Demand Training?

32. WebJunction/Skillport

WebJunction/Skillport allows all library staff affiliated with Ohio libraries access to the full catalog of online, self-directed courses and webinars, as well as access to all the content and resources that WebJunction/Skillport provides.

1. Have you participated in a training opportunity offered through WebJunction/Skillport?

Yes

No

2. Have you used WebJunction/Skillport resources other than training resources?

Yes

No

I don't know

3. What is your level of satisfaction with Web Junction/Skillport?

Very Dissatisfied

Dissatisfied

Neither Dissatisfied/Nor Satisfied

Satisfied

Very Satisfied

If you answered very dissatisfied or dissatisfied please indicate why.

4. Please indicate the level of agreement with the following statements.

Participating in a WebJunction/Skillport training opportunity helped me to:

	Strongly Disagree	Disagree	Neither Disagree or Agree	Agree	Strongly Agree	N/A
Increase my ability to serve library users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improve my library's delivery of services	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improve my library users' access to information and education resources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Develop public and private partnerships with other agencies and community-based organizations	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Target library services to diverse individuals	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improve library services to underserved communities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Improve library services to children from families with income below the poverty line	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Develop more effective programs and services for library users	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please share other comments regarding WebJunction and SkillPort.

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33. Priorities for the Future

The State Library will be adopting a new plan covering 2018 to 2022 to guide the use of LSTA funds. The State Library will base this plan on the priorities set by Congress in the Library Services and Technology Act along with input from Ohio's libraries. Please help the State Library develop the new plan.

1. Please help the State Library develop the new plan by selecting your library's top five priorities.

- Access to e-resources
- Attracting trained staff members
- Developing children's literacy skills
- Emerging technologies
- Helping businesses to form
- Helping library users find job information or improve their job seeking skills
- Helping library users find information
- Promoting the library's value
- Providing training for current staff members
- Reconfiguring library space
- Serving users with diverse needs
- Serving faculty and students
- Serving mid-life adults
- Serving seniors
- Serving teenagers
- Teaching information literacy skills

Other