

The Assessment Interest Group (AIG) is happy to announce its upcoming Spring Workshop.

**Creating Change: Using Assessment to Reshape and Rethink Service Models**

This workshop will focus on how assessment can be used constructively to look at current service models, determine what is working (and what is not), and to think about how to make changes going forward. Featured speakers will be Laurie Willis and Charles Vesei from Baldwin Wallace University who will lead attendees in thinking about revamping the reference desk. Expect to leave this workshop full of ideas about using assessment towards positive and meaningful change!

The Workshop is scheduled for **Friday, May 19th at Miami University Voice of America Learning Center in West Chester.**

For more information and to register for the workshop, please see the following link:

<https://www.alaoweb.org/event-2454882>

Email any questions to AIG Co-Chairs Eric Resnis ([eric.resnis@miamioh.edu](mailto:eric.resnis@miamioh.edu)) and Melissa Engleman ([englemanm@denison.edu](mailto:englemanm@denison.edu)).